

Your Amazon.in Inquiry

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To: "cs-reply+A3OSH9XCSP2GSC@amazon.in" <cs-reply+A3OSH9XCSP2GSC@amazon.in>

Hi,

I am writing to inquire about the status of my complaint regarding fraudulent transaction done through my father in law's debit card.

The incident happened on August 10, 2015 and was reported same day to Amazon, within 3 hours of the incident.

As asked, I furnished all the required documents, like FIR Copy, Bank Statements Copy and Bank Letter (declaring the transactions as unauthorized).

It has been 10 days, since reporting, and I am skeptical about the resolution. Last reply from Amazon was 8 days ago.

Kindly revert on the current status of the issue and and refund process.

Regards,

Rohit Kumar, +91-@@@@@@@@

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